

“Say What?” Compassionate Communication for Interpreters

Presented in ASL or English

3-6 hours

Interpreters are professional communicators, we get paid to use language in ways that are clear and understandable. And we are rock stars at that most of the time!

But sometimes trying to communicate with our boss, referral agency, clients, and team interpreters just doesn't go as smoothly. In this workshop we will explore the fundamentals of Non Violent Communication (NVC), a tool to help you communicate your needs effectively in a professional, connected way that will result in more understanding, more ease, less conflict, and ultimately: you both getting your needs met!

Educational Objectives

Participants will:

- Identify & share difficult conversations they have had or need to have as professionals
- Identify & share the feelings & needs that are present
- Know the 4 parts of the Non-Violent Communication (NVC) structure
- Construct & share clear, concise, language following the structure of NVC
- Practice role-playing these conversations in small groups